

# DTS Release Notes For DTS Software Version 1.5.2.0

# Version 1.0

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**Revision History** 

Date	Revision Number	Authorization	Revision/Change Description	Page, Section

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#### 1 Introduction

The DTS 1.5.2.0 Release provides a number of fixes, many of which will benefit the Commercial Travel Offices (CTOs) that are connected to DTS and to the Sabre Global Distribution System (GDS). The tables in the document indicate the changes that affect the sites using Sabre, as well as the changes that affect all DTS users. (Appendix A includes a list of sites where the CTOs will use the Sabre GDS as of the DTS 1.5.2.0 release date.) In addition, this release includes maintenance fixes for document processing and reports that are applicable to all DTS users.

The software changes are loaded in the Central Data Center (CDC) so the user will automatically see the changes the next time that they log into DTS without having to load any software. Topics include:

- Features in this Release
- Configuration Requirements
- SPR Fixes and Enhancements
- Known Issues

#### 2 Features in this Release

#### 2.1 Release Highlights

#### 2.1.1 New Functionality

The DTS 1.5.2.0 Release offers new functionality for users. The following sections describe the new functions offered for different user roles. This new functionality is for all GDSs (Apollo, Worldspan, and Amadeus) to include SABRE, which had some of the new functionality in the DTS 1.5.1.0 Release.

#### For Traveler/User:

• Other Supplementary Information (OSI) option enhancement. This will provide a list of standard comments that a traveler can select from that can be passed to the GDS / vendor as supplemental information (part of the remarks in PNR) for Air, Hotel, and Rental Car Requests. Examples of this data are generated from the user profile (Special Meals, Accessibility and smoking) as well as the OSI screen, which allows s additional information to be selected (i.e. Rental car has "car equipment").

With this release, only the preferred meal selection and emergency contact information of the OSI/SSR information will be submitted into the PNR. The other OSI/SSR information provided by the user will be sent to the PNR as generic remarks, until a future release of the TRX gateway is implemented.

 Preferred Hotel Program enhancement offered in the "Other Supplementary Information" - OSI (each hotel chain may refer to this type of program by a different

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name). All DTS travelers/users will be provided the use of the preferred hotel program (equivalent of frequent flyer program for air). An additional option is made available on the "Travel > Lodging"; Accommodations Selected screen via a hyperlink – "OSI – Other Supplementary Information".

- Allows input of a preferred hotel program or a hotel awards program via the Hotel reservations process. In addition, DTS will be able to link a traveler's air frequent flyer number to a lodging reservation so the traveler may benefit from the special promotions between air vendors and lodging vendors.
- Rental Car Member Discount Program enhancement offered in the "Other Supplementary Information" OSI (each hotel chain may refer to this type of program by a different name). A DTS traveler/user will be provided with the use of the Rental Car Member Discount program (equivalent of frequent flyer programs for air and the preferred hotel program). An additional option is made available on the "Travel > Rental Car"; Rental Car Selected screen via a hyperlink "OSI Other Supplementary Information".
  - Allows input of a Rental Car Member discount program under the "Discount Programs – Awards Program" section. In addition, DTS will be able to link a traveler's air frequent flyer number to a Rental Car reservation to support special promotions between air vendors and Rental Car vendors.
- Pre-Audits that flag hotel and rental car requests that do not follow policy. A document Pre-Audit will be flagged and require justification for hotel and rental car requests that do not follow policy.
  - Selecting a hotel (Accommodation) that is "NON-FEMA" approved will flag a Pre-Audit on the document and require justification. This Pre-Audit is as follows:
    - ✓ NON FEMA APPROVED reason flagged. Item Description will display as "NON-FEMA APPROVED HOTEL USED"
  - Selecting a hotel room (Accommodation) where the rate is greater than the amount allowed for lodging per diem will flag a Pre-Audit on the document and require justification. This pre-audit is as follows:
    - ✓ LODGE OVER PERDIEM reason flagged. Item Description will display as "HOTEL RATE EXCEEDED PERDIEM ALLOWED".
  - Changing the "Method of Reimbursement" to either "GTR" or "CENTRAL BILL" for a Non-Mileage Expense for "Commercial Auto" (Rental Car) will flag two Preaudits on the document and require justification for each. One of these audits is an existing Pre-audit for changing the "DFLT PMT METHOD USED" and the other Pre-audit flag is introduced with this release. This does not apply to the Rental Car Reservation (Travel > Rental Car) because the available selections for "Method of Reimbursement" on this screen do not include those items. This Pre-audit is as follows:

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- ✓ CAR RENTAL CBA/GTR reason flagged. Item Description will display as "CBA OR GTR WAS USED FOR CAR RENTAL".
- ✓ DFLT PMT METHOD USED reason flagged. Item Description will display as "Commercial Auto ON <u>date value</u> HAS PMT METHOD OF <u>GTR/CENTRAL BILL</u> NOT USING DEFAULT PAYMENT METHOD, GOVCC." The items in italic and underlined are dynamic from the program. The "date value" will be populated with the expense date of the commercial auto that was changed and either "GTR" or "CENTRAL BILL" will be displayed.
- Changing the "Method of Reimbursement" to either "GTR" or "CENTRAL BILL" for lodging via the Per Diem Entitlements page will flag an existing Pre-audit on the document and require justification. This Pre-audit is as follows:
  - ✓ DFLT PMT METHOD USED reason flagged. Item Description will display as "Lodging HAS PMT METHOD OF <u>GTR/CENTRAL BILL</u> NOT USING DEFAULT PAYMENT METHOD, GOVCC." The items in italic and underlined are dynamic from the program. Either "GTR" or "CENTRAL BILL" will be displayed.

#### For the CTO:

- **Preferred Hotel Program** enhancement for all GDS's offered in the "Other Supplementary Information" OSI (each hotel chain may refer to this type of program by a different name). A DTS traveler/user provides this information. If available will be sent in the PNR for processing.
- **Rental Car Member Discount Program** enhancement for all GDS's offered in the "Other Supplementary Information" OSI. A DTS traveler/user provides this information. If available will be sent in the PNR for processing.

## 2.2 Configuration Requirements

DTS users should have a PC configured to provide acceptable performance when using Windows operating systems (Windows 98, Windows 2000, Windows XP, or Windows NT 4.x) and a web browser. The configuration requirements for DTS Version 1.5.2.0 are outlined below.

- Operating System: Windows 98, Windows NT 4.0 (Service Pack 6), Windows 2000, Windows XP
- **Web Browser**: Netscape 4.8 or above, or Internet Explorer 5.0 or above
- **DBSign**: Version 2.3.1

#### 2.3 SPR Fixes and Enhancements

The DTS 1.5.2.0 Release includes fixes to System Problem Reports (SPRs), Discrepancy Reports (DRs), and System Change Requests (SCRs). A detailed listing appears in Section 3 (SPRs), and Section 4 (SCRs).

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# 3 SPRs Corrected in DTS 1.5.2.0

Table 1. DTS 1.5.2.0 Release Contents – SPRs

ID	Priority	Title	Description
5582	3	Frequent Flyer Numbers	Frequent flyer numbers are not transmitting from an authorization to the CTO even when there are valid frequent flyer numbers stored in the traveler's preferences.
5822	4	Multiply PNR shows different Ticket Dates in DTS	An Authorization was created (travel dates 01/01/03-01/04/03) which resulted in one PNR sent to the CTO. CTO Booked the document and created an adjustment by deleting the inbound flight and replacing the inbound flight by entering WN (Southwest) in the Carrier field. This created an additional PNR. CTO Booked the flight and DTS reflected the changes correctly. AO approved the document. Checked the Ticket date in the Ticketed Transportation window. The first PNR with a departure date of 01/01/03 has a Ticket Date of 12/27/02. The second PNR with a departure date of 01/04/03 has a Ticket Date of 12/31/02. The CTO shows a TAW date for both PNR's of 12/27/02.
7995	3	Worldspan - Foreign Flag carrier was displayed for selection	Traveler created a document to travel from Washington DC to Melbourne Australia and return. When the traveler pulled up the flight availability on Jul 20, UA947/QF94 was listed first as one of the selections at a rate of 1261.00. This flight selection is in violation of the Fly America Act and the actual fare for this flight selection is 3195.00USD one way.
8012	3	Worldspan- Air Availability displays were incorrect between MLB and MEL	A Traveler created a document in DTS, traveling from Melbourne Florida. After selecting the travel dates and Melbourne Australia as the Per Diem location, the traveler pulled up air availability between Melbourne FLA and Melbourne Australia. DTS returned three flights options for this query. Two issues were identified: the name of the first airline was missing; and the flights displayed did not contain the correct arrival/departure locations.
8361	3	Change ROA User Limit from 5 to a Configurable Value	The current parameter of 0-5 users is displayed in a drop-down. It is requested that the user limit be changed from 5 to a configurable value.
8696	3	Worldspan/Apollo: Credit Card information not included on PNR adjustments	If a traveler attempts to add additional reservations to a trip via an adjustment, the credit card information was not included on the adjustment back to the CTO.
8734	3	Do not attempt to book "Request Assistance" segments	A Traveler requested air availability, but pressed the Request Assistance button and saved the comments. DTS attempted to book flights on carrier 'XX' (which is the indicator for Request Assistance) which caused a booking failure.
8767	3	Processing signature page appears indefinitely	In production, it was reported that for certain users when attempting to sign a document, the system is inordinately slow.

# 4 SCRs Implemented in DTS 1.5.2.0

Table 2. DTS 1.5.2.0 Release Contents – SCRs

ID	Title	Description
6626	Incorporate Preferred Hotel Program - Sabre Only	CP 266: Incorporate preferred hotel program (equivalent of frequent flyer program for air) into DTS. Each hotel chain may refer to this type of program by a different name. In addition, DTS should be able to link a traveler's air frequent flyer number to a lodging reservation to support special promotions between air vendors and lodging vendors.
7924	Justification for Hotel, Rental Car Selection Outside of Policy	CP - 181: Provide audits for traveler documents when hotel and rental car requests do not follow policy.
7925	Standard Comments for Air, Hotel and Rental Car Requests – Sabre Only	CP 266: Provide a list of standard comments that a traveler can select from that may be passed to the GDS / vendor as supplemental information for Air, Hotel and Rental Car requests.
7926	Rental Car Member Discount Programs – Sabre Only	CP NGMS-79: Incorporate Rental Car member discount programs (equivalent to frequent flyer program for air) into DTS. Each rental car chain may refer to this program by a different name.

# 5 Known Issues

The following SPRs associated with DTS 1.5.2.0 were identified during the DTS 1.5.2.0 Release System Testing activities, and remain open.

Table 3. DTS 1.5.2.0 Known Issues

	Priority 3 Issues			
ID	Priority	Title	Description	<b>Module Affected</b>
		No non-DTS SPRs affecting this release were identified.		

### 5.1 Other Issues

The following SPRs are not associated with the DTS 1.5.2.0 Release, but were identified during System Testing activities. These issues are not DTS-specific issues, but will be analyzed to determine root cause and resolution.

Table 4. DTS 1.5.2.0 Unassociated Issues

	Priority 3 Issues			
ID	Priority	Title	Description	<b>Module Affected</b>
		No non-DTS SPRs affecting this release were identified.		

# Appendix A DTS Sites with Connectivity to CTOs using the Sabre GDS

# Appendix A – DTS Sites with Connectivity to CTOs using the Sabre GDS

The current DTS sites that will benefit from the DTS 1.5.2.0 Release are:

- BUMED
- Defense Finance and Accounting Service (DFAS)
- DECA (East)
- DECA (Midwest)
- Defense Logistic Agency (DLA) Battle Creek
- DLA Richmond
- Department of the Navy Chief Information Officer (DON CIO)
- Ellsworth Air Force Base
- Fort McPherson
- Fort Gillem
- Holloman Air Force Base
- Joint Forces Staff College (JFSC)
- Kirtland Air Force Base
- Minot Air Force Base
- OPNAV N4
- Program Management Office, Defense Travel System (PMO DTS)

Appendix B

**Acronym List** 

# Appendix B – Acronym List

AO Authorizing Official CDC Central Data Center

COTS Commercial off the Shelf

CP Change Proposal

CTO Commercial Travel Office

DADS Defense Accounting and Disbursing Systems

DEBX Defense Electronic Business Exchange
DFAS Defense Finance and Accounting Service

DR Discrepancy Reports

DTA Defense Travel Administration

DTS Defense Travel System

FEMA Federal Emergency Management Agency

FPLP Federal Premiere Lodging Program

GDS Global Distribution System

LOA Line of Accounting

NGMS Northrop-Grumman Mission Systems

PMO Program Management Office

PNR Passenger Name Record SCR System Change Requests

SPP Scheduled Partial Payments

SPR System Problem Reports

SRS System Requirements Specification